

## Problem of Practice Participant Guide

<b>1. What are the key points of this dilemma and why are they important?</b>
<b>2. What has been tried to remedy or manage this dilemma? What have been the results of those attempts?</b>
<b>3. What are the 1-2 questions the presenter would like addressed during this consultancy?</b>
<b>4. What clarifying questions do you have? (These are who, what, where, when, and how questions that can quickly be answered and help you understand the dilemma).</b>
<ul style="list-style-type: none"><li>• How much time does...?</li><li>• Who is the ...?</li><li>• What resources did...?</li><li>• When does the system...?</li></ul>
<b>5. What probing questions do you have? (These are why questions that are open-ended and intended to help the presenter think more deeply about the dilemma).</b>
<ul style="list-style-type: none"><li>• What's another way you might...?</li><li>• What do you think would happen if...?</li><li>• What sort of an impact do you think...?</li><li>• What criteria did you use to...?</li><li>• What is the connection between...and...?</li><li>• What would have to change in order for...?</li></ul>